

Terms and Conditions

Dugro® “Kem Badminton Jadi Lebih Lagi Bersama Nur Izzuddin” Promotion

1. **Dugro® “Kem Badminton Jadi Lebih Lagi Bersama Nur Izzuddin” (“Promotion”)** is organized by Danone Specialized Nutrition (Malaysia) Sdn. Bhd. (“**Organizer**”). By participating and entering this Promotion, you (“**Participant**”) agree:
 - (a) to be bound by the terms and conditions set out herein (“**Terms and Conditions**”);
 - (b) to the processing of your Personal Data in accordance with these Terms and Conditions and the privacy notice at the following link: <https://www.dugro.com.my/bm/privacypolicy.html> ; and
 - (c) that all matters relating to this Promotion are final and binding on all participants of this Promotion, and no correspondence will be entertained.
2. The Promotion is valid from 1st August 2026 to 30th September 2026 (“**Promotion Period**”). Proof of Purchase must be used once only. Any late entries or entries with Proof of Purchase dated not within the stated Promotion Period will not be entertained. The Organizer reserves the right to amend the Promotion Period at any time with the notification on <https://www.dugro.com.my> or in any other manner.
3. Promotion Entry Dateline for Submission :

All Entries must be received by the Organiser on or before **23:59:59 on 30th September 2026**. Any Entry received outside the Promotion Period shall be automatically disqualified.

For **Weekly Prize** Entry submissions, the Organiser shall receive the Entries on or before 23:59:59 of the last date of each Promotion Week period as tabulated below :

Promotion Week Schedule

- ☐ Week 1 : 01 August 2026 - 09 August 2026
- ☐ Week 2 : 10 August 2026 - 16 August 2026
- ☐ Week 3 : 17 August 2026 - 23 August 2026
- ☐ Week 4 : 24 August 2026 - 30 August 2026
- ☐ Week 5 : 31 August 2026 - 06 September 2026
- ☐ Week 6 : 07 September 2026 - 13 September 2026
- ☐ Week 7 : 14 September 2026 - 20 September 2026
- ☐ Week 8 : 21 September 2026 - 30 September 2026

For **Monthly Prize** Entry submissions, the Organiser shall receive the Entries on or before 23:59:59 of the last date of each Promotion Month period as tabulated below :

- ☐ Month 1 : 01 August 2026 - 31 August 2026
- ☐ Month 2 : 01 September 2026 - 30 September 2026

4. The Promotion is open to participants aged 18 and above as of 1 January 2026 who reside in Malaysia with valid Malaysia addresses.
5. Promotion is only valid for purchases of Dugro® products as per below:

- (a) Dugro® Step 3 Asli/Madu/Fruit & Vege (550g, 750g, 850g, 1.5kg)
- (b) Dugro® Step 4 Asli/Madu/Choc/Fruit & Vege (550g, 700g, 750g, 850g, 1.5kg)
- (c) Dugro® Step 5 Asli/Fruit & Vege (750g, 850g)

6. How to Participate :-

- (a) To participate in the Promotion, the Participant must purchase a minimum of **RM50.00 (Ringgit Malaysia Fifty)** worth of any participating **Dugro® product(s)** (“Products”) in a single proof of purchase (“Proof of Purchase”) from any physical outlet (“Outlet”) and/or from any online merchants (“Online Store”) in Malaysia during the Promotion Period (“Minimum Purchase Requirement”):

Outlet Proof of Purchase:

- i. The Proof of Purchase must be an original printed receipt issued from the point-of-sale system of any Outlet. The receipt must bear the name and/or logo of the Outlet at which the purchase was made. If this is not available, the Proof of Purchase will need to be stamped with the official company stamp of the Outlet from which the purchase is made.
- ii. The Proof of Purchase must also bear the date of purchase, Products purchased, purchase amount, receipt number and name and/or logo of the Outlet (“Receipt Details”).

Online Store Proof of Purchase:

- i. The Proof of Purchase shall be in the form of a screenshot of the invoice for online purchases made through any Online Store. The Proof of Purchase must clearly display the name and/or logo of the Online Store from which the online purchases were made. For online purchases with promotion codes and/or rebates and/or discount vouchers and/or shipping vouchers and/or any other discounts, the final paid amount of the Products must meet or exceed the Minimum Purchase Requirement.
- ii. The Proof of Purchase must also bear the date of purchase, Products purchased, purchase amount, payment date, order and/or invoice number, and name and/or logo of the Online Store (“Invoice Details”).

- (b) **Scan the QR code** shown on the communication materials at the Outlet or Online Store or send the following information via Online form at <https://peraduan-dugro-kem-badminton.com.my/> ;

- I. Clear and legible picture of the Proof of Purchase showing the complete Receipt Details or Invoice Details
- II. Full Name
- III. MyKad/MyPR Number
- IV. Contact Number (WhatsApp-Enabled Mobile Number)
- V. Answer to the Promotion Question
(“Entry”)

- (c) **Each valid entry**, completed with the required picture of receipt, fulfilled purchase requirement, and personal information received and approved by the Organizer during the Promotion Period will be serialized at the back end for winners’ selection purposes (**“Qualified Entry”**). For every

RM50.00 purchased of participating product(s) in a single receipt, **ONE (01)** serial number will be allocated to the Entry but limited to maximum of **TEN (10)** serial numbers per one (1) receipt. For example;

- i. A single receipt with more than **RM100.00** of Products, **TWO (02)** serial numbers will be given.
- ii. A single receipt with more than **RM250.00** of Products, **FIVE (05)** serial numbers will be given.
- iii. A single receipt with more than **RM550.00** of Products, **TEN (10)** serial numbers will be given.

- (d) Throughout the Promotion Period, the Organiser allows a maximum of **TEN (10)** serial numbers allocation per participant, based on one (1) MyKad number, regardless of whether such entries are derived from a single receipt or multiple receipts.
- (e) Multiple Entries by the same Participant using different Proof of Purchase during the Promotion Period are allowed, subject to these Terms and Conditions. Participants must retain the Original Receipt or Proof of Purchase for verification purposes. The Organiser shall reserve the right to disqualify any submission with duplicated Proof of Purchase.
- (f) The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser's review and verification. The Organiser reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible or incomplete picture/image, reprinted Proof of Purchase, duplicated Proof of Purchase, Entries containing more than one Proof of Purchase, late Entries (i.e.: Entries received after 23:59:59, 30/09/2026) and/or Entries that have been altered, modified, forged, falsified in any forms that do not meet the Promotion requirement at its absolute discretion without notice.
- (g) The Organiser shall reserve the right to request the original hardcopy of the Proof of Purchase submitted for verification and prize redemption. Failure to produce the original hardcopy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.

7. Prizes for Dugro® “Kem Badminton Jadi Lebih Lagi Bersama Nur Izzuddin” Promotion :-

Grand Prize - Exclusive Badminton Boot Camp for Kids

50 x Train with Nur Izzuddin!

- One Day Coaching and Training by Nur Izzuddin
- *9am – 5pm (Boot Camp date to be confirmed)*
- VICTOR x Dugro Jersey
- VICTOR Badminton Kit

Monthly Prize

30 x VICTOR Badminton Kit worth RM597 each

(30 Monthly Winners x 2 months : 60 monthly winners)

Weekly Prize

30 x Touch `n Go eWallet Reload PIN worth RM100 each

(30 Weekly Winners x 8 weeks : 240 weekly winners)

Each Participant is eligible to win a maximum of **THREE (3) Prizes** only throughout the Promotion Period, consisting of:

- One (1) Grand Prize, One (1) Monthly Prize and One (1) Weekly Prize.

8. Winner Selection and Shortlisting Method:-

A. Grand Prize : 50 x Exclusive Badminton Boot Camp for Kids

There are fifty [50] Exclusive Badminton Boot Camp Spots for Kids to be won throughout the Promotion Period.

As part of the Grand Prize winner selection process, the Organiser will assign a unique serial number to each Entry received and approved during the Promotion Period (each a “Qualified Entry” and collectively, the “Qualified Entries”). Serial numbers will be assigned consecutively, beginning with serial number “1” for the first Qualified Entry and continuing in ascending order for each subsequent Qualified Entry received throughout the Promotion Period.

All serial numbers assigned to the Qualified Entries will be tabulated to determine the total number of Qualified Entries received during the Promotion Period (“Total Qualified Entries”). To select the shortlisted Grand Prize winners, the Organiser will apply a predetermined selection formula based on the Total Qualified Entries. For illustration purposes only, assuming that the Total Qualified Entries received during the Promotion Period is 9,500, the shortlisted winners will be determined as follows :

$$9500 \div 50 = 190^*$$

The Grand Prize shortlisted winner is the 190* serial number entry and subsequent serial numbers with the multiplication of 190 . Example of the shortlisted winning serial numbers; 190*, 380*, 570*, 760*, 950*, 1140* and so forth.

Total of **50 winners** will be selected throughout the Promotion Period.

The rounding formula will be performed where the decimal value arises, the number will be rounded down to the nearest single digit number.

B. Monthly Prize : 30 x VICTOR Badminton Kit

There are thirty [30] VICTOR Badminton Kits to be won each month for two [2] consecutive months. In total, there are sixty [60] Monthly Prizes to be won throughout the Promotion Period.

As part of the Monthly Prize shortlisting winner selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Promotion Month Period [each a “Qualified Monthly Entry” and collectively the “Qualified Monthly Entries”]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number “1”.

The serial numbers allocated to each Qualified Monthly Entry will be tabulated and added up to derive the total number of Qualified Monthly Entries [“Total Qualified Monthly Entries”]. Assuming the Total Qualified Monthly Entries received throughout the **Monthly Promotion Period** is **4838**, the Organiser will compute and select the shortlisted winner based on the following example:

$$4838 \div 30 = \underline{161.26^*}$$

The Monthly Prize shortlisted winner is the 161* serial number entry and subsequent serial numbers with the multiplication of 161 . Example of the shortlisted winning serial numbers; 161*, 322*, 483*, 644*, 805*, 966*, 1127*, 1288*, 1449*, 1610* and so forth.

Total of **30 winners** will be selected throughout each Promotion Month Period.

The rounding formula will be performed where the decimal value arises, the number will be rounded down to the nearest single digit number.

C. Weekly Prize : 30 x Touch`n Go eWallet Reload PIN worth RM100 each

There are thirty [30] Touch`n Go eWallet Reload PIN worth RM100 each to be won each week for eight [8] consecutive weeks . In total, there are two hundred forty [240] Weekly Prizes to be won throughout the Promotion Period.

As part of the Weekly Prize shortlisting winner selection process , the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Weekly Promotion Period [each a “Qualified Weekly Entry” and collectively the “Qualified Weekly Entries”]. A set of serial numbers will be allocated for the Qualified Weekly Entries starting from serial number “1”.

The serial numbers allocated to each Qualified Weekly Entry will be tabulated and added up to derive the total number of Qualified Weekly Entries [“Total Qualified Weekly Entries”]. Assuming the Total Qualified Weekly Entries received throughout the Weekly Promotion Period is 838, the Organiser will compute and select the shortlisted winner based on the following example:

$$838 \div 30 = \underline{27.9^*}$$

The Weekly Prize shortlisted winner is the 27* serial number entry and subsequent serial numbers with the multiplication of 27 . Example of the shortlisted winning serial numbers; 27*,54*, 81*, 108*,135*, 162*, 189*, 216*, 243* and so forth.

Total of **30 winners** will be selected throughout each Promotion Weekly Period.

The rounding formula will be performed where the decimal value arises, the number will be rounded down to the nearest single digit number.

9. Winner Announcement and Notification :-

The list of winners will be announced on the Organiser’s official website at <https://www.dugro.com.my> and also on the Organiser's official social media page at <https://www.facebook.com/DumexDugro/> and <https://www.instagram.com/dugromalaysia>

Winners will be contacted by the Organiser via WhatsApp from the Official Promotion Number **012-882 5573** to notify them of their winning status. The Organiser is not responsible if any winner cannot be reached if reasonable efforts have been made to contact such winner(s).

10. Prize Claim / Delivery Date

- a. All Prizes will be processed for fulfilment to the winners within **six (6) to eight (8) weeks** after the Promotion ends on **30 September 2026**.
- b. The Prizes must be claimed within three (3) months from the date of the announcement or the date of the prize claim notice, whichever is the earlier. Failure to do so will result in disqualification and forfeiture of the Prizes.
- c. The Organiser reserves the right to extend any of the timelines stated in these Terms and Conditions owing to reasons beyond the control of the Organiser at no compensation to the winners at its sole discretion.
- d. Winners will be contacted by the Organiser via WhatsApp from the Official Promotion WhatsApp Number **012-882 5573** to notify them of their winning status and to request delivery details. The Organiser is not responsible if any winner cannot be reached if reasonable efforts have been made to contact such winner(s).
- e. All winners must provide personal details such as full name, identification number, and delivery address for verification and prize redemption. Failure to provide these personal details will result in disqualification and prize forfeiture at the Organiser's absolute discretion. The Organiser reserves the right to disqualify any Entry or Prize if a participant or winner's personal details are found at any time to be inaccurate or wrong.
- f. All shortlisted winners shall be determined in accordance with the selection method set out in the **Winner Selection – Winner Selection and Shortlisting Method, Clauses 8**. The allocation of prizes shall be final, and winners shall not be entitled to choose, substitute, or exchange their assigned prize.
- g. The Prizes will be given out at random. Requests for specific colours or designs will not be entertained.
- h. The Grand Prize winners may **nominate one (1) child aged between 2 and 12 years** old to participate in the Badminton Boot Camp, subject to the **Parent/Guardian Consent Form** being duly completed, signed and returned to the Organizer prior to participation. The date, time and venue of the Badminton Boot Camp will be determined by the Organizer and will be communicated to the Grand Prize winners upon winner notification after the announcement of winners.
- i. **Winners of the Weekly Prize (Touch 'n Go e-Wallet Reload PIN worth RM100)** shall receive their prizes in the form of **Touch 'n Go e-Wallet (TNG) Reload PINs**. All Touch 'n Go e-Wallet Reload PIN Prizes will be processed to be sent to winners via WhatsApp from the Promotion Official WhatsApp number **012-882 5573** to the winner's phone number submitted during the

Promotion Entry submission. Touch 'n Go e-Wallet Reload PIN usage is subject to TNG Digital Sdn Bhd's Terms & Conditions; <https://www.touchngo.com.my/assets/pdf/user-tnc.pdf>

- j. Winners must comply with the terms and conditions of the party(ies) arranging and/or providing the prizes (including but not limited to the terms and conditions of the usage and safety of TNG).
- k. The Organiser shall not be liable for any loss or damage to the Prizes during or after the delivery or collection of the prizes. Any other additional costs (i.e., travel expenses, transportation cost, duties, and taxes) arising from or associated with the redemption or collection of the prizes shall be borne solely by the winners.
- l. The Organiser makes no warranties or representations whatsoever with respect to the Prizes and shall not be responsible or liable for any issues, losses, delays, or consequences arising from the administration, operation, terms or conditions, redemption, or usage of the Prizes.

11. Redemption for Dugro® Iron Gemilang Cup Premium Redemption Promotion how to Participate :-

- (a) Notwithstanding any provision herein, a Proof of Purchase submitted for the Dugro® “Kem Badminton Jadi Lebih Lagi Bersama Nur Izzuddin” Promotion may also be used to redeem the **Dugro® Iron Gemilang Cup Premium Redemption** item, provided that:
 - i. the purchase was made during the Promotion Period;
 - ii. the purchase was made at a **Participating Outlet** of the Dugro® Iron Gemilang Cup Premium Redemption Promotion;
 - iii. the Proof of Purchase satisfies the minimum purchase requirement and all eligibility criteria of both promotions; and
 - iv. the Participant complies with all redemption requirements applicable to the Dugro® Iron Gemilang Cup Premium Redemption Promotion.
 - v. The Participant to submit the original Proof of Purchase at **any Participating Outlet** to redeem the Redemption Item (**participating outlets listed on <https://www.dugro.com.my>**)
- (b) The **Dugro® Iron Gemilang Cup Premium Redemption Promotion** is valid from 1st August 2026 to 30th September 2026 (“**Promotion Period**”). Proof of Purchase must be used once only. Any late entries or entries with Proof of Purchase dated not within the stated Promotion Period will not be entertained. The Organizer reserves the right to amend the Promotion Period at any time with the notification on <https://www.dugro.com.my> or in any other manner.
- (c) Eligible participants with a minimum purchase of RM 50 of Dugro® products in a single order in a single receipt will be entitled to **one (1) unit of Dugro® Iron Gemilang Cup (“Redemption Item”)**.
- (d) One (1) Participant is entitled for the redemption of one (1) Redemption Item only. All Redemption Items are limited to products that are purchased from **participating outlets listed on <https://www.dugro.com.my>** within Peninsular, East Malaysia & Brunei only (“**Participating**

Outlets“) during the Promotion Period. All Redemption Items are also subject to availability of stock / while stocks last.

12. The Organizer, all its promotion partners and other parties involved in the Promotion, including their directors, officers and agents are not liable in any way for the following: (a) intervention by unauthorized parties during the Promotion; (b) any human errors and electronic/technical failure in the administration of the Promotion and processing of entries; (c) any entry that is lost, damaged, wrongly delivered or not received; (d) termination of the Promotion due to instructions, directions and/or orders from applicable regulatory authorities, and (e) any liability (including death) whether directly or indirectly caused by their participation in the Promotion and usage of the Redemption Items and/or Promotion Prizes.
13. The Organizer shall not be liable for any default or loss suffered by any party due to natural disaster, war, riot, strike, industrial action, epidemic, pandemic, government restrictions or such other government actions, fire, flood, storm, technical failure or any event that is beyond the reasonable control of the Organizer.
14. The Organizer at its sole and absolute discretion, reserves the right to reject any entry that is wrong, incomplete, unclear, damaged, torn, soiled, late, amended/doctored or with wrong or insufficient Proof of Purchase.
15. The Organizer reserves the right, at its sole discretion, to alter, reject or disqualify, without limitation, any entry with element of violation of the Health Ministry's Code of Ethics in Marketing Infant Food and Related Products.
16. The Organizer reserves the right, at its sole discretion, to provide an alternative item of an equivalent value without prior notice. Any representations and warranties including but not limited to quality assurance, trade or eligibility of the Redemption Item and/or Promotion Prize are exempted from the Organizer. The Participant, however, is not entitled to exchange the Redemption Item and/or Promotion Prize for cash or for any other item.
17. The Participant is responsible for all risks, liabilities, damages or claims caused by the use of the Redemption Item and/or Promotion Prize or by his/her participation in this Promotion. All expenses incurred to participate in this Promotion are the sole responsibility of the Participant.
18. By participating and/or accepting and/or using any of the Redemption Item(s) and/or Promotion Prize(s) , the Participant agrees to release liability of the Organizer, all its business partners and other parties relating to this Promotion, including their directors, officers, employees and agents from any claim, prosecution, judgment, damage or loss.
19. To the maximum extent permitted by law, the Participant agrees to release and waive any rights to action, claims or remedies against the Organizer and its officers, employees, representatives and/or

designated agents (including suppliers or any third party) in respect of loss or damage arising from the use of the Redemption Item and/or Promotion Prize or from the participation in this Promotion.

20. By participating in this Promotion, the Participant agrees and has given the Organizer the rights to use his/her name, address, photograph, particulars, documents and information for the purpose of advertising and all other forms of publicity from time to time without any royalty or compensation including, without limitation to any taping(s) and recording(s) in connection with the Promotion.

21. Processing of Personal Data.

(a) By participating in this Promotion, each Participant consents to the Organizer's collection, use and processing of the personal data provided by the Participant, which includes Participant's name, national registration identity card (NRIC), address, email address, contact details, and any information which may identify the Participant (collectively, "**Personal Data**") for the purposes relating to the Promotion as specified in these terms and conditions ("**Purpose**").

(b) The Organizer may transfer Personal Data to an appointed service provider(s) for the purposes of administering the Promotion and contacting Participants, solely for this Promotion only. The Participant has the right to obtain access, request correction or withdraw consent to disclose any Personal Data held by the Organizer. Such requests can be made via email to the Organizer at mycareline@dugro.com.my. For full details of the Organizer's privacy notice under the Personal Data Protection Act 2010, the Participant may refer to <https://www.dugro.com.my/bm/privacypolicy.html>.

(c) Please note that it will be necessary for the Organizer to process the Personal Data for the Purpose, without which the Organizers may not be able to accept and/or process the Participant's entry.

22. The Organizer may at its sole and absolute discretion amend the Terms and Conditions with the notification on <https://www.dugro.com.my> or in any other manner.

23. The Organizer reserves the right to modify, cancel, terminate or suspend this Promotion with the notification on <https://www.dugro.com.my> or in any other manner. The Participant shall not make any claim or compensation from the Organizer for any losses incurred.

24. In the event of inconsistencies, the English version of the Terms and Conditions shall prevail.